

Discussion Points

1. Has your board committed to making quality and patient safety a distinct competitive advantage?
2. Where is your board on the quality understanding and action continuum?
3. What specific ideas do you have for improving your board's "quality literacy?"
4. How sure are you that your organization-wide systems are designed to ensure optimal quality and patient safety?
5. What initiatives should the board take to better carry out it's quality and safety accountabilities?

Action Agenda