

Rural Colorado Aggression Management Trainings

Colorado Hospital Association (CHA) with Hospital Shared Services (HSS) is providing a free training to support staff working in rural settings across Colorado.

Participants will learn to:

- Recognize factors and hazards that can contribute to aggression or violence.
- Identify threats and risks and demonstrate appropriate responses.
- Use effective strategies to enhance communication and build relationships.
- Apply the TEAM Aggression CycleSM technique to verbally de-escalate and manage volatile situations.
- Discuss progressive behavior control methods, which are discussed in accordance with The Joint Commission and CMS restraint and seclusion guidelines.
- Identify safe working conditions.
- Utilize non-verbal techniques to safely defuse and control aggressive or violent behavior.
- Use TEAM Personal Safety Principles to avoid injury if behavior escalates to a physical level.
- Employ techniques for after-event documentation and debriefing.

Designed for individuals who may encounter violent behavior, this training provides the knowledge and skills needed to protect your patients and yourself. Both the Essentials and Advanced Techniques for Effective Aggression Management (TEAM[®]) trainings are being offered in a four-hour class to enhance your culture of safety and meet annual workplace violence training requirements.

Schedule of complimentary TEAM[®] trainings:

- Arkansas Valley Regional Medical Center, La Junta, CO
 - 8 a.m. – noon, Thursday, Feb. 22, 2018
- Sterling Regional MedCenter, Sterling, CO
 - 8 a.m. – noon, Friday, Feb. 23, 2018
- Heart of the Rockies Regional Medical Center, Salida, CO
 - 8 a.m. – noon, Tuesday, Feb. 27, 2018
- St. Anthony Summit Medical Center, Frisco, CO
 - 1:30 – 5:30 p.m., Wednesday, Feb. 28, 2018
- Montrose Memorial Hospital, Montrose, CO
 - 8 a.m. - noon, Thursday, March 1, 2018
- San Luis Valley Health Regional Medical Center
 - 8 a.m. – noon, Tuesday, March 27, 2018

Register [here](#)



Questions? Contact Elizabeth Adle elizabeth.adle@cha.com or 720.330.6027.

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