

HRET HIIN PFE Metric 1 Action Plan

PFE Metric 1:

Hospital has a physical planning checklist that is discussed with every patient who has a scheduled admission

PFE Metric 1 Current Performance

CMS PfP PFE Metrics

Point of Care

- Planning checklist for scheduled admissions (Metric 1)
- Shift change huddles / bedside reporting with patients and families (Metric 2)

Policy & Protocol

- PFE leader or function area exists in the hospital (Metric 3)
- PFEC or Representative on hospital committee (Metric 4)

Governance

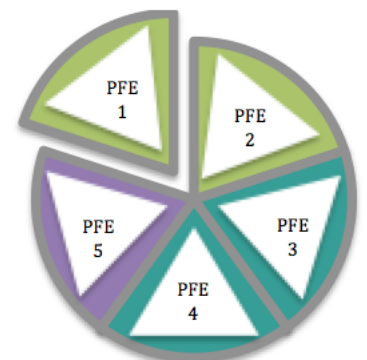
- Patient and family on hospital governing and/or leadership board (Metric 5)

What do you need to do to get to “YES” in at least one unit of your hospital in the next three months?

Which unit or location will you focus on?

What tools or resources will you use?

What are three action steps you will take to achieve a “YES” for this metric?



HRET HIIN PFE Metric 2 Action Plan

PFE Metric 2:

Hospital conducts shift change huddles OR bedside reporting with patients and family members in all feasible cases

PFE Metric 2 Current Performance

CMS PfP PFE Metrics

Point of Care

- Planning checklist for scheduled admissions (Metric 1)
- Shift change huddles / bedside reporting with patients and families (Metric 2)

Policy & Protocol

- PFE leader or function area exists in the hospital (Metric 3)
- PFEC or Representative on hospital committee (Metric 4)

Governance

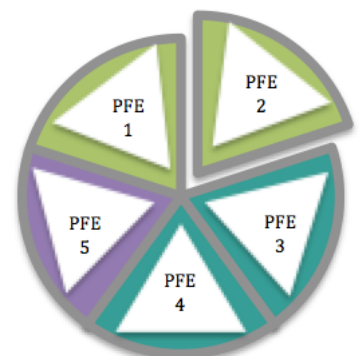
- Patient and family on hospital governing and/or leadership board (Metric 5)

What do you need to do to get to “YES” in at least one unit of your hospital in the next six months?

Which unit or location will you focus on?

What tools or resources will you use?

What are three action steps you will take to achieve a “YES” for this metric?



HRET HIIN PFE Metric 3 Action Plan

PFE Metric 3:

Hospital has a designated individual or individuals with leadership responsibility and accountability for PFE

PFE Metric 3 Current Performance

CMS PfP PFE Metrics

Point of Care

- Planning checklist for scheduled admissions (Metric 1)
- Shift change huddles / bedside reporting with patients and families (Metric 2)

Policy & Protocol

- PFE leader or function area exists in the hospital (Metric 3)
- PFEC or Representative on hospital committee (Metric 4)

Governance

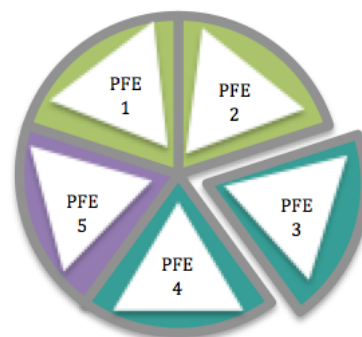
- Patient and family on hospital governing and/or leadership board (Metric 5)

What do you need to do to have someone designated as a PFE leader in the next three months?

Which individuals or units may be able to support this metric?

What tools or resources will this individual need?

What are three action steps you will take to achieve a “YES” for this metric?



HRET HIIN PFE Metric 4 Action Plan

PFE Metric 4:

Hospital has an active Patient and Family Advisory Council (PFAC) OR at least one patient who serves on a patient safety or quality improvement

PFE Metric 4 Current Performance

CMS PfP PFE Metrics

Point of Care

- Planning checklist for scheduled admissions (Metric 1)
- Shift change huddles / bedside reporting with patients and families (Metric 2)

Policy & Protocol

- PFE leader or function area exists in the hospital (Metric 3)
- PFEC or Representative on hospital committee (Metric 4)

Governance

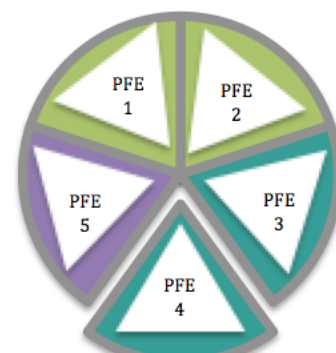
- Patient and family on hospital governing and/or leadership board (Metric 5)

What do you need to do to get a patient or family advisor involved in a safety and quality initiative in the next three months?

Which individuals or units may be able to support this metric?

What tools or resources do you need to recruit, select, orient and engage the advisor?

What are three action steps you will take to achieve a “YES” for this metric?



HRET HIIN PFE Metric 5 Action Plan

PFE Metric 5:

Hospital has one or more patients who serve on a governing and/ or leadership board as a patient or family representative

PFE Metric 5 Current Performance

CMS PfP PFE Metrics

Point of Care

- Planning checklist for scheduled admissions (Metric 1)
- Shift change huddles / bedside reporting with patients and families (Metric 2)

Policy & Protocol

- PFE leader or function area exists in the hospital (Metric 3)
- PFEC or Representative on hospital committee (Metric 4)

Governance

- Patient and family on hospital governing and/or leadership board (Metric 5)

What do you need to do to get the patient/family perspective represented on a governing and/or leadership board in the next three months?

Which senior leader will help you achieve this?

What tools or resources will help reinforce integration of the patient/family perspective at the governance level?

What are three action steps you will take to achieve a “YES” for this metric?

