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As a state, we will be utilizing EMResource for situational awareness. The following items will assist you in getting an account set up and becoming familiar with the system:

How to set up an account

New Event Orientation

Juvare Training Center

How to set up an account

- 1. To request access to EMResource please fill out this <u>form</u>, if you cannot access a Google Form, please email <u>cdphe epr sit@state.co.us</u>
- 2. Go to https://emresource.juvare.com

https://emresou	rce.juvare.com	
	J	
	EMResource	
	Username	
	Password	
	Log In	
	Forgot Username? Forgot Password? Need Help?	

3. Create an account.

JUVARE	
O You must reset your password now.	🔰 JUVARE
Enter your current password. Then enter and confirm your new password.	Select a security question and enter an answer that you can remember and provide in case you forget you password.
	Question*
New Password*	What are the last 4 digits of your driver license?
	Answer*
Confirm New Password*	
	Email Address*



4. Create a password



5. Utilize the Help/Support area if needed

elp/Support	EMResource	I	JUVAR
Help Center link		Sear	ch
Comprenensive on-line help Quick Reference Guides	Guide Community Resou	rces	
		EMResource Guid	e
 Contact Us link 	> Views	View Setup	Getting Started
24/7 Juvare Support Center	> Events	Event Templates	> Preferences
• 877-771-0911	> Resources	 Resource Types 	> Users
support@iuvare.com	> Reports	 Status Types 	> Roles
 support@juvare.com 	Instant Messaging	Setup Resource Groups	> HAv8ED
	> Forms	Form Configuration	Setup Dashboards
	> Regions	> Regional Information	



New Event Orientation

- 1. Log into EMResource and find the Event you are inputting information into:
 - a. Colorado COVID-19_Healthcare_Update DAILY
 - i. Updated every day by 10:00am
 - b. Colorado COVID-19_Healthcare_Update WEEKLY
 - i. Updated every Monday by 10:00am

EMResource CDPHE OEPR - Regional Planning, Trai	Colorado Log Out Covo II Cene Mao	Search Help Contact	JUVARE
Setup View Other Regions Event	Preferences Form Report Regional Info IM		User Links
Region Default		Bestow map 🗙 customize 🕒 print 📓 excel	refresh (*) help
Colorado COVID-19_Healthcare_Update DAILY	Colorado COVID-19_Healthcare_Update WEEKLY	A Failure to Yield Suspect	
Khorh Metoo Stith Ave Neighbort YFSD ⊕ ⊕ Children's Hos Church Ras Updated Nor every day Plate Val Rose Met Saint Jose 10:00am nster⊕ ⊕ 3⊕	ED Solus Open Closed Open Updated Open Open Open Dy: Closed Doen Dy: Closed Doen Dy: Closed Den Dy: Closed Den Dy: Closed Den Dy: Closed Den Dy: Closed Dy: Dy: Dy: Dy: Dy: Dy: Dy: Dy: Dy: Dy:	Comment Door code 0320 ED New open to EMS traffic - Door Code closed Door Code MM/YY Bio phone 303-577-1551 00320# door code - Bio phone 303-252-9 ****CLOSED*** Psych, No NICU available.	Last Update 29 Mar 2020 08 05 23 Mar 2020 08 05 23 Mar 2020 09 09 26 Mar 2020 19 01 26 Mar 2020 10 13 28 Mar 2020 10 16 28 Mar 2020 07 65 29 Mar 2020 09 62 28 Mar 2020 09 62 28 Mar 2020 27 56 01 Mar 2018 08 32 29 Mar 2020 08
Viola Hos Central N Denver He Kindred H National Jewish Health Prebyterian St Luke's Med Center's M Rose Medica Center's M St. Joseph Hospital's IV VA -Eastern ColoradorRMR VA MED Cr	No ER No ER No ER Open Open Open Open Open ED Divert	Comment ""ALWAYS ACCEPTING TRAUMA** We do not have an ER. Please utilize our f. Psych, AT CAPACITY NO PSYCH SAFE "Bio Phone #303-812-3325 Door Code: # Veterans Services only.	Last Update 28 Mar 2020 01 52 28 Mar 2020 01 52 18 Mar 2020 01 52 28 Mar 2020 09 01 29 Mar 2020 09 01 29 Mar 2020 09 01 28 Mar 2020 04 28 28 Mar 2020 03 56 18 Mar 2020 15 32
*East Metro Centennial Medical Plaza^ FSED F	ED Status Open	Comment	Last Update 28 Mar 2020 03:16

2. On the black headers, there are the Essential Elements of Information (EEIs) that are being collected.

EMResource *	COPHE	DEPR - Reg	gional	Planning,	Trai	Colo	rado Log	Out	COVID-18 Deno Indeo							Se	arch Help Co	stact 🔰 JUVARE
Setup	View	00%	r Regi	ons	Event	1	Preference	s Fo	rm Rep	kort Reg	ional Info	IM						User Links
Event Status																	@perd	Recei g refresh of help
Colorado Co DAILY	OVID-19_1	lealthca	re_U	pdate		•	colorado (OVID-19_	Healthcare_	Update WEEP	al.¥	▼ CDC } Non-P	IAN 431: Sev harmaceutic	ere Illness / al	Associated with Using	🎄 Failure 1	o Yield Suspect	
Created By: Colin Ma "This query does not points such as when provide information.]	rtin (2) 03/27/ replace resol a region is ru Event Detai	20 15:53 rce request rning low on s	proces	sses at the supplies, or	local or space	stale k Data p	vel.* Piease ravided will	e update at result in su	least daily by 1 mmary reports	0.00am (or folic g at the local, n	wing any s rgional, and		es). This inform sase wait https	uation will sup /ktrive google	pport ongoing efforts to develop e comfilierd filikaeutoKSUStruttica	local, regional, a www.gw.Vzt.ove	nd state level situation Digit -New?usp=share	al awareness and identify trigger g for a demo on how to properly
North Metro	Continued COVID-19	PUIs	PPE	(explain)	Adult Vents	Adult Vents -In USP	Pediatric Vents - Total	Pediatric Vents - In use	Staffing (anticipated) Med/Surgica Bed Availability (current)	a Bady Bays	E	ssent	tial El	lements of	Inforr	nation (I	EEIs)
84th Ave Neighborhood HC ⁴ IV FSED	•	0	Yes	-	2	0	2	-	No	-	-							1.00
Children's Hospital CO North Campus	•	0	No	-	-	0	2	0	No	-	No		No	-	Please see Children's Hos	pital Colorado ⁴	24 Mar 2020 09:50	Children's Hospital Color
Church Ranch Neighborhood HC FSED	-	-	-	-	-	-	-	-	-	-	-	-	-	-				
North Suburban Medical Center* II	4	16	Yes	-	22	9	7	0	No	0	No	0	No	-			27 Mar 2020 10:27	North Suburban Medical Ce
North Suburban Northeast FSED	0	0	Yes	-	2	٥	1	0	No		No	-	No	-			24 Mar 2020 09 42	North Suburban Medical Ce
North Suburban Northwest	0	0	Yes	-	2	0	1	0	No	-	No	-	No	-			24 Mar 2020 09:35	North Suburban Medical Ce
Platte Valley Medical Center* III	17	-	Yes	-	10	3	0	-	No	-	-		-	-			25 Mar 2020 09:52	Platte Valley Medical Cen
Rose Medical Center Stapleton FSED	-	-	-	-	-	0	-	-	No	-	-	-	-	-			27 Mar 2020 08:57	Rose Medical Center Stapl.
Saint Joseph Emergency Center Northglenn	٥	0	Yes	-	1	0	0	0	No	-	-	-	7	-			24 Mar 2020 08:50	SCL Health Community Hosp
SCLHealth Community Hospital	-	-	-	-	-	-	-	-	-	-		-	-	-				
St. Anthony	2	2.015	Yes		20	7	13	0	No	22	No	3	No				29 Mar 2020 07:42	Chris Maillard

3. You can see when your organization last updated by scrolling to the far right.



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Comment	Last Update	By User
Who last updated and when	29 Feb 2020 19:26	Aspen Valley Hospital
	13 Feb 2020 13:12	East Grand Clinic - Denve
	02 Nov 2016 08:24	Heart of the Rockies Regi

- 4. If you are updating information, find your agency. You will know you have update rights to your agency's information by the key icon on the far left.
 - a. Click on the key icon, NOT the agency name.
 - i. If you click on the agency name, this will take you to a profile for that facility and overburden your information input process. We are not asking you to update all fields that you will see in a facility profile.
 - ii. We are only asking that you update all the fields shown once you click on the key icon.

_	_																		
	*Central Metro	# Confirme COVID-19	d Pl	COVID19	PPE	PPE (explain)	Adult Vents Total	Adult Vents - In use	Pediatric Vents - Total	Pediatric Vents - In use	Staffing (anticipated)	Med/Surgical Bed Availability (current)	Med/Surgical Bed Shortage (anticipated)	ICU Bed Availability (current)	ICU Bed Shortage (anticipated)	License # (State will populate)	Comment	Last Update	By User
1	Denver Health Medical Center [®] I	31						F	ind v	oura	oency r	ame cl	lick on t	he Ke	vlcon	not th	ne agency name		
	Kindred Hospital Den	0							inter ye	our u	Beneyi	anne, ei	incit offici	ine ke	y icon,	not ti	ie agency nume.		
	National Jewish Health	-			162	÷	4	-	<u>۱</u>		NO	-		-	-	T		22 IVIdI 2020 10.34	Emittesour
	Porter Adventist Hospital Centura [^] III	11	-		No	-	23	13	0	-	No	81	No	18	No	-	Not enough gowns, Not enough yellow loo	29 Mar 2020 09:47	Porter Adv
	Presbyterian/St Luke's Med Center^ IV	9	16	1	Yes	-	0	5	18	6	No	93	No	17	No	-	2 currently inpatient 1 deceased 4 dischar	26 Mar 2020 10:46	PSL, RMH
	Rose Medical Center* IV	13			Yes	-	0	10	13	0	No	-	No	-	No	-		26 Mar 2020 09:16	Wesley Ay

5. Once you have clicked on the key icon, a form will pop up on your screen with EEIs for COVID-19. Update these as necessary.



EMResource Training Document Updated 3.29.20

1	🐴 Setup View Other Regions Event Preferences	Form Report Regional Info IM		User Links
Upr	date Status			e help
•	Colorado COVID-19_Healthcare_Update DAILY	Colorado COVID-19_Healthcare_Update WEEKLY	🎄 Failure to Yield Suspect	
Sele	ct All Clear All Show All Statuses			
De	nver Health Medical Center^ I			
Sele	ct the statuses to update (unchecked over s will not be changed):			
8	# Confirmed COVID-19: N			
	Check	each EEI you are updating and then r	provide the information.	
	Comment: This number is for in-patients on			
	#COVID19 PUIS: Number of patients currently hospitalized as COVID-19 PU	JIs.		
8	PPE: Does your facility have enough PPE to meet demand for the next week	? This includes: N-95s, reusable respiratory protection (& associated	d filters), eye protection, gloves, gowns.	
8	PPE (explain): If no, please explain the shortage type.			
0	Adult Vents - Total: How many working ventilators for adults (e.g. anesthe	sia machines, transport vents, including machines with ventilator cap	pability) are on your premises?	
	Adult Vents - In use: How many ventilators for adults (including surge) are	in use?		
	Pediatric Vents - Total: How many working pediatric ventilators are on you	ir premises (e.g. anesthesia machines, transport vents, including ma	achines with ventilator capability) are on your premises?	
8	Pediatric Vents - In use: How many pediatric vents (including surge) are in	n use?		
8	Staffing (anticipated): Are you anticipating staffing shortages within the ne	xt week?		
8	Med/Surgical Bed Availability (current): Number of beds immediately a	vailable for Medical/Surgical level care.		
	Med/Surgical Bed Shortage (anticipated): Does your facility have/antic	ipate a Med/Surgical bed shortage in the next week?		
-	ICIT Bod Availability (augraph) that a find any data series in	1011 Januar Anna		

6. Once you have all EEIs updated, scroll to the bottom of the form and hit Save.

Pediatric Vents Owned : The total number of hospital-owned pediatric ventilators (do not include anesthesia machines in OR). Include transpor alarms suitable for longer-duration simple ventilation situations

Pediatric Vents Available: Total number of available pediatric ventilators not in use.

Vents Owned: The total number of hospital-owned ventilators (do not include anesthesia machines in OR). Include transport ventilators with high longer-duration simple ventilation situations

- Vents Available: Ventilators available
- Nursing supervisor 24-hour nur
- Save Cancel

Once the form is complete, hit Save

7. You also have the ability to click on specific EEIs and update just those.

	"Central Metro	Confirmed COVID-19	eCOVID19 PUIs	PPE	PPE (explain)	Adult Vents	Adult Vents - In use	Pediatric Vents - Total	Pediatric Vents - In use	Staffing (anticipated)	Med/Surgical Bed Availability (current)	Med/Surgical Bed Shortage (anticipated)	ICU Bed Availability (current)	ICU Bed Shortage (anticipated)	License # (State will populate)	Comment	Last Update	By User
9	Denver Health Medical Center* I	31	0	Yes		73	24	34	0	No	38	No	27	No	-	This number is for in-patients only. We c	29 Mar 2020 09:30	Deriver Health -
	Kindred Hospital Den	0	-	Yes	-	Last	pdate:	20 Mar 203	0 09:36			Yes	-	No	-		25 Mar 2020 18:13	Janelle Kircher
	National Jewish Health	-	-	Yes	-	Update	d By: (Denver Hea	th - EP Co	rinator		-	-	-	-		22 Mar 2020 18 34	EMResource Au
	Porter Adventist Hospital Centura [®] III	11	-	No	-	23	13	0	٠.	io	81	No	18	No	-	Not enough gowns, Not enough yellow loo.	29 Mar 2020 09 47	Porter Adventist
	Presbyterian/St Luke's Med Center* IV	9	16	Yes	-	0	5	18		lover	or the	answ	/er yc	bu wai	nu	2 currently inpatient 1 deceased 4 dischar	26 Mar 2020 10.45	PSL, RMHC - F
	Rose Medical Center* IV	13	-	Yes	-	0	10	13	τ	o upa	ate ar	nd the	n clic	ck on I	τ.		26 Mar 2020 09:16	Wesley Ayres
	St. Joseph Hospital* IV	6	25	Yes	-	52	12	0	0	ło	-	No	-	No	-	3/23/20	24 Mar 2020 06 47	St. Joseph's Ho
	VA -Eastern Colorado/RMR VA MED Ctr	8	-	Yes	-	-	5	0	-		-	-	-	-	-		29 Mar 2020 06:07	Veterans Hospit
	Summary	78	41	N/A	N/A	170	77	65	6	N/A	212	NA	62	N/A	N/A			
	"East Metro	Confirmed COVID-19	#COVID19 PUIs	PPE	PPE (explain)	Adult Vents	Adult Vents - In use	Pediatric Vents - Total	Pediatric Vents - In use	Staffing (anticipated)	Med/Surgical Ded Availability (current)	MediSurgical Ded Shortage (anticipated)	ICU Bed Availability (current)	ICU Bed Shortage (anticipated)	License # (State will populate)	Comment	Last Update	Dy User
	Centennial Medical Plaza*	0	•	Yes	-	1	0	1	0	No	0	No	0	No	-		26 Mar 2020 12:00	Kelli Dahl



	Setu	View	Other Regions	Event	Preferences	Form	Report	Regional Info	IM		
Upd	ate Status										
	Colorado CC	VID-19_Hea	Ithcare_Update DAILY			Colo	rado COVID-1	19_Healthcare_Upd	ate WEEKLY		Failure to Yield Suspect
14.											
Show	All Statuses										
Den	ver Heal	th Medie	cal Center^ I								
Select	t the statuses	to update (u	nchecked ones will not b	e changed):							
	Adult Vent	s - Total: 1	low many working ven	tilators for a	tults (e.c.) anesthe	esia machin	es, transport	vents, including ma	achines with v	entilator capability) are on	your premises?
	Comment:			-		Provi	de the	e update	d		
					info	orma	tion, t	hen hit	save		
Show.	All Statuses										
Sav	cance	6									
Successive	strength in the local division in the local										

Juvare Training Center

1. To access the Juvare Training Center, which has useful information on getting oriented, use this link: <u>https://learning.juvare.com/series/elearning-courses/emresource-course-1</u>

€ Back	JUVARE Training Center 235 Peachtree Street, Suite 2300 Atlanta, GA 30303	
	J	EMResource
		Purchase \$50
	EMResource	Already purchased? Sign In
	Password	G Share 🕑 Tweet
	Log In Forgot Username? Forgot Reserved? Need Help?	

2. Sign Up



235 Peachtree Street, Suite 2300 Atlanta, GA 30303	
Sign In Sign Up	
First Name First name Last Name Last name Email Email address Password]
Password Password (Again) Password (again) Agency Name Agency Name]]]
Agency Address Agency Address City	

3. Enter the promotion code: coloradodph

	RE 235 Peachtree Street, Suite 2300 Atlanta, GA 30303						
Ρ	Please review your order						
De	escription	Quantity	Price	Subtotal			
EM	MResource	1 •	\$50.00	\$50.00			
Pro	romotion code						
22	oloradodph Apply						
				Total \$50.00			

4. Hit "purchase"



リ յυγ	YARE 235 Peachtree Street, Suite 2300 raining Center Atlanta, GA 30303					
	Description	Quantity	Price	Subtotal		
	EMResource	1 •	\$50.00	\$50.00		
	Promotion code					
	coloradodph					
				Total \$0.00		
	Promotion code applied.					
	Purchase					

5. Now you have access to the following modules:

JUVARE Training Center	235 Peac Atlanta, (htree Street, Suite 2300 5A 30303	
Cou	irse	Overview	
0		Logging In and Overview	
0		Navigating Help	
0		Updating Your Profile	
0		Configure Event Notification	
0		Configure Status Change Notifications	
0		Update Resource Statuses	
0		Respond to Events	
0		Views	
0		Complete a Form	