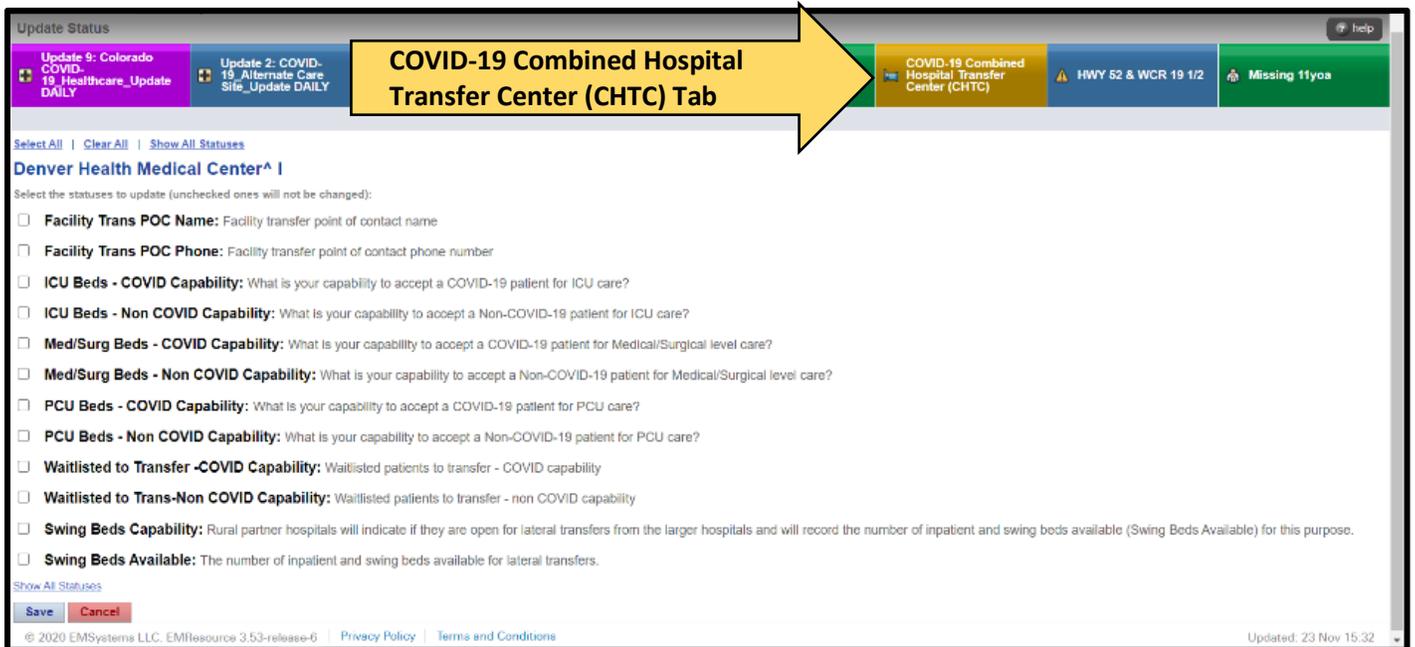


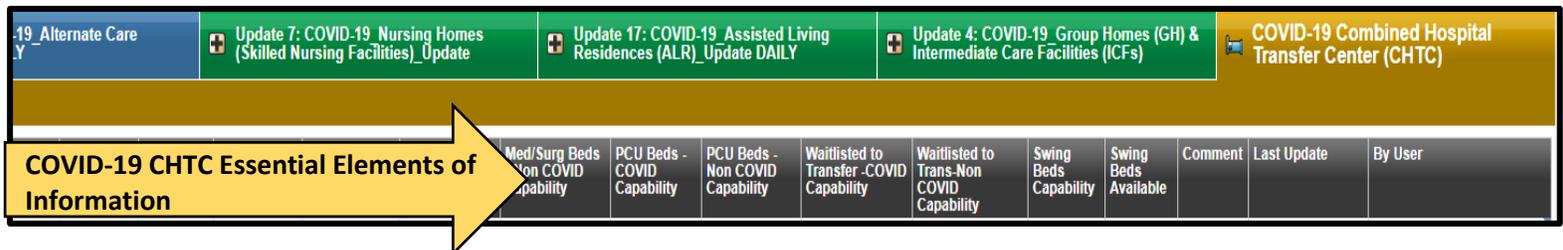
Updating COVID-19 Combined Hospital Transfer Center (CHTC) EMResource Event

If you, or someone within your facility, needs access to EMResource, please have them complete the form [LINKED HERE](#).

1. Log into EMResource and find the tab: "COVID-19 Combined Hospital Transfer Center CHTC"
 - a. <https://emresource.juvar.com/EMSystem>



2. The black headers, listed along the top of the COVID-19 Combined Hospital Transfer Center (CHTC) tab, are the Essential Elements of Information (EEI) being requested, from each hospital, to support transfer processes.



3. Find and click on the key icon (shown below) for each facility that you are looking to update. Hospitals are listed along the left hand side.
 - a. The key symbol will be visible next to each facility the logged in account has “update status” permissions granted.



4. Clicking on the key icon will open up the “update status” form.
 - a. Select the EEI status variable that you want to update. Unchecked statuses will not be changed.
 - b. You can select as many EEI status variable as you need to on this page. Below are two views – one showing “select all” and the other showing a single EEI status variable selected.
5. Select/check each EEI status variable you would like to update, and enter the updated information in the field(s) provided.

Select All View

Update Status

Update 9: Colorado COVID-19 Healthcare_Update DAILY | Update 2: COVID-19 Alternate Care Site_Update DAILY | Update 7: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update | Update 17: COVID-19 Assisted Living Residences (ALR)_Update DAILY | Update 4: COVID-19 Group Homes (GR) & Intermediate Care Facilities (ICFs) | COVID-19 Combined Hospital Transfer Center (CHTC) | HWY 52 & WCR 19 1/2 | Missing 11yoa

Select All | Clear All | Show All Statuses

Denver Health Medical Center^ I

Select the statuses to update (unchecked ones will not be changed):

Facility Trans POC Name: Facility transfer point of contact name
Comment:

Facility Trans POC Phone: Facility transfer point of contact phone number
Comment:

ICU Beds - COVID Capability: What is your capability to accept a COVID-19 patient for ICU care?
 Can Accept: Open to all transfer requests from any source
 Tight: Limited availability. Evaluated on patient by patient basis. May be some delays in bed assignment.
 Partner Only: Transfer request acceptance is limited to only those coming from facilities identified as internal to the health system or partner rural facilities by CHA.
 Cannot Accept: Not accepting transfers from ANY source. Health systems would need to reach out to other health systems for assistance with rural partner hospitals.
 Comment:

Single Status Selected View

Update Status

Update 9: Colorado COVID-19 Healthcare_Update DAILY | Update 2: COVID-19 Alternate Care Site_Update DAILY | Update 7: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update | Update 17: COVID-19 Assisted Living Residences (ALR)_Update DAILY | Update 4: COVID-19 Group Homes (GR) & Intermediate Care Facilities (ICFs) | COVID-19 Combined Hospital Transfer Center (CHTC) | HWY 52 & WCR 19 1/2 | Missing 11yoa

Select All | Clear All | Show All Statuses

Denver Health Medical Center^ I

Select the statuses to update (unchecked ones will not be changed):

Facility Trans POC Name: Facility transfer point of contact name

Facility Trans POC Phone: Facility transfer point of contact phone number

ICU Beds - COVID Capability: What is your capability to accept a COVID-19 patient for ICU care?
 Can Accept: Open to all transfer requests from any source
 Tight: Limited availability. Evaluated on patient by patient basis. May be some delays in bed assignment.
 Partner Only: Transfer request acceptance is limited to only those coming from facilities identified as internal to the health system or partner rural facilities by CHA.
 Cannot Accept: Not accepting transfers from ANY source. Health systems would need to reach out to other health systems for assistance with rural partner hospitals.
 Comment:

ICU Beds - Non COVID Capability: What is your capability to accept a Non-COVID-19 patient for ICU care?

Med/Surg Beds - COVID Capability: What is your capability to accept a COVID-19 patient for Medical/Surgical level care?

Med/Surg Beds - Non COVID Capability: What is your capability to accept a Non-COVID-19 patient for Medical/Surgical level care?

PCU Beds - COVID Capability: What is your capability to accept a COVID-19 patient for PCU care?

PCU Beds - Non COVID Capability: What is your capability to accept a Non-COVID-19 patient for PCU care?

Waitlisted to Transfer -COVID Capability: Waitlisted patients to transfer - COVID capability

Waitlisted to Trans-Non COVID Capability: Waitlisted patients to transfer - non COVID capability

6. Once you have all EEI status variables updated, scroll to the bottom of the form and click Save

Update Status

Update 9: Colorado COVID-19 Healthcare_Update DAILY

Update 2: COVID-19 Alternate Care Site_Update DAILY

Update 7: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update

Update 17: COVID-19 Assisted Living Residences (ALR)_Update DAILY

Update 4: COVID-19 Group Homes (GH) & Intermediate Care Facilities (ICFs)

COVID-19 Combined Hospital Transfer Center (CHTC)

HWY 62 & WCR 19 1/2

Missing 11yoa

Show All Statuses

Rose Medical Center^ IV

Select the statuses to update (unchecked ones will not be changed):

Facility Trans POC Phone: Facility transfer point of contact phone number

303-338-7331

Comment:

Show All Statuses

Save Cancel

Once the form is complete, click Save

7. When you access the COVID-19 Combined Hospital Transfer tab to provide subsequent updates, you can simply click on specific EEI status variable you want to update, which will open the data entry form for just that variable.

a. The example below uses the "Tight" variable for Foothills Hospital, BCH II

Event Status

Update 10: Colorado COVID-19 Healthcare_Update DAILY

Update 2: COVID-19 Alternate Care Site_Update DAILY

Update 7: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update

Update 17: COVID-19 Assisted Living Residences (ALR)_Update DAILY

Update 4: COVID-19 Group Homes (GH) & Intermediate Care Facilities (ICFs)

COVID-19 Combined Hospital Transfer Center (CHTC)

Created By: Colin Martin @ 11/23/20 12:23

Please update throughout day as relevant or necessary. | Event Details

*Boulder County	Facility Trans POC Name	Facility Trans POC Phone	ICU Beds - COVID Capability	ICU Beds - Non COVID Capability	Med/Surg Beds - COVID Capability	Med/Surg Beds - Non COVID Capability	PCU Beds - COVID Capability	PCU Beds - Non COVID Capability	Waitlisted to Transfer - COVID Capability	Waitlisted to Transfer - Non COVID Capability	Swing Beds Capability	Swing Beds Available	Comment	Last Update
Avista Adventist Hospital Centura^ III	Centura Connect	720-321-3939	Tight	Tight	Tight	Can Accept	N/A	N/A	0	0	No	0		29 Nov 2020
Foothills Hospital, BCH^ II	BCH Foothills Hospital	303-473-6000	Tight	Tight	Tight	Can Accept	Can Accept	N/A	0	0	Yes	4		29 Nov 2020
Good Samaritan Medical Center^ II	SCL Health First Call	844-504-0004	Can Accept	Can Accept	Can Accept	Can Accept	Can Accept	Tight	0	0	--	--		30 Nov 2020
Longmont United Hospital^ III	Centura Connect	720-321-3939	Tight	Tight	Can Accept	Can Accept	N/A	N/A	0	0	No	0		29 Nov 2020
Longs Peak Hospital^ III	UCHealth DocLine	844-285-4555	Partner Only	Tight	Partner Only	Tight	Partner Only	Tight	--	--	--	--		25 Nov 2020
UCHealth Broomfield Hospital	UCHealth DocLine	1-844-285-4555	N/A	N/A	Cannot Accept	Can Accept	N/A	N/A	0	--	--	--		24 Nov 2020
Summary	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4		

Click on the status that you want to update from the main CHTC event

Update Status

Update 10: Colorado COVID-19 Healthcare_Update DAILY

Update 2: COVID-19 Alternate Care Site_Update DAILY

Update 7: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update

Update 17: COVID-19 Assisted Living Residences (ALR)_Update DAILY

Update 4: COVID-19 Group Homes (GH) & Intermediate Care Facilities (ICFs)

COVID-19 Combined Hospital Transfer Center (CHTC)

Show All Statuses

Foothills Hospital, BCH^ II

Select the statuses to update (unchecked ones will not be changed):

ICU Beds - COVID Capability: What is your facility's capability to accept a COVID-19 patient for ICU care?

Can Accept: Open to all transfer requests

Tight: Limited availability. Evaluated as a high priority for the health system or partner rural facilities by CHA.

Partner Only: Transfer request accepted only from the health system or partner rural facilities by CHA.

Cannot Accept: Not accepting transfers from ANY source. Health systems would need to reach out to other health systems for assistance with rural partner hospitals.

N/A

Comment:

<type in here>

Show All Statuses

Save Cancel

Once the form is complete, click Save