



The HTP SW-BH3 Measure – Using Alternatives to Opioids (ALTO) in hospital ED – ED ALTO Session 3

June 24, 2021



Series Objectives

- Understand Changes to the HTP SW-BH3 (ED ALTO) Measure
- Begin to apply the measure changes to your HTP Implementation Plan for SW-BH3
- Complete the HTP Implementation Plan for SW-BH3
- Decide to participate in a coached collaborative for SW-BH3 post session 3

Session Objectives

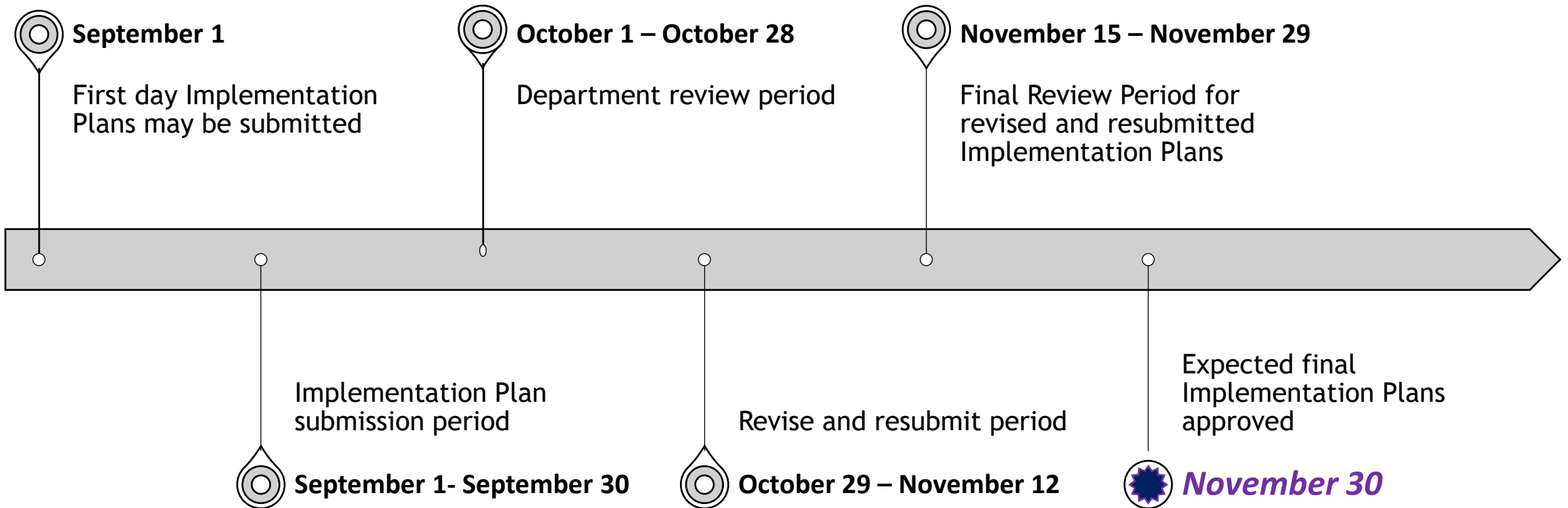
- Participants have a full understanding of the components of the implementation plan, particularly the milestones for the SW-BH3 (ED ALTO) Measure
- Participants should ask any clarifying questions about the implementation plan for the SW-BH3 (ED ALTO) Measure
- Participants utilize this session to fill out their own implementation plan for the SW-BH3 (ED ALTO) Measure

Reminder

This ECHO series includes sessions on 3 distinct HTP measures

- SW-BH3 - Using Alternatives to Opioids (ALTO's) in hospital emergency departments (ED's); Decrease use of opioids and Increase ALTO's
 - May 27: measure details
 - June 10: implementation plan
 - June 24: milestones for the implementation plan
- BH2 - Initiation of Medication Assisted Treatment (MAT) in emergency department (ED) or hospital owned certified provider based rural health center
 - July 8: measure details
 - July 14: implementation plan
 - July 22: milestones for the implementation plan
- BH1 – Screening, Brief Intervention, Referral and Treatment (SBIRT) in the emergency department
 - July 29: measure details
 - August 4: implementation plan
 - August 12: milestones for the implementation plan

Implementation Plan Timeline



HTP Application Submitted → HTP Implementation Plan

- HTP Application – WHAT you are going to do
- HTP Implementation Plan – HOW you are going to do it

HTP Implementation Plan

- HTP Implementation Plan – HOW you are going to do it
- HOW depends on the proposed milestone being NEW or EXISTING

Submission of Proposed Milestones (New)*

Phase	Q	PY2 (Oct. 2022 - Sept. 2023)	PY3 (Oct. 2023 - Sept. 2024)	PY4 (Oct. 2024 - Sept. 2025)	PY5 (Oct. 2025 - Sept. 2026)
Planning and Implementation Phase Milestones	Q2 Jan - March	Impact Milestone: Y/N; Milestone Functional Area(s) and Description	Impact Milestone: Y/N; Milestone Functional Area(s) and Description	N/A	N/A
	Q4 July - Sept	Impact Milestone: Y/N; Milestone Functional Area(s) and Description	Impact Milestone: Y/N; Milestone Functional Areas and Description	N/A	N/A
Continuous Improvement Phase Milestones	Q2 Jan - March	N/A	N/A	Milestone Description	Milestone Description
	Q4 July - Sept	N/A	N/A	Milestone Description	Milestone Description

*Impact Milestones for New interventions must be completed by the end of PY3 (Sept. 2024) and must address all Functional Areas. Continuous Improvement Phase Milestones must begin no later than PY4Q2 (Jan. - Mar. 2025).

Submission of Proposed Milestones (Existing)*

Phase	Q	PY2 (Oct. 2022 - Sept. 2023)	PY3 (Oct. 2023 - Sept. 2024)	PY4 (Oct. 2024 - Sept. 2025)	PY5 (Oct. 2025 - Sept. 2026)
Planning and Implementation Phase Milestones	Q2 Jan - March	Impact Milestone: Y/N; Milestone Functional Area(s) and Descriptions	Impact Milestone: Y/N; Milestone Functional Areas and Descriptions	N/A	N/A
	Q4 July - Sept	Impact Milestone: Y/N; Milestone Functional Area(s) and Descriptions	N/A	N/A	N/A
Continuous Improvement Phase Milestones	Q2 Jan - March	N/A	N/A	Milestone Description	Milestone Description
	Q4 July - Sept	N/A	Milestone Description	Milestone Description	Milestone Description

* Impact Milestones for existing interventions must occur prior to PY3Q4 (Jul. - Sept. 2024). Continuous Improvement milestones must begin prior to PY4 (Oct. 2024 - Sept. 2025).

Milestone Definitions

- **Intervention Milestones:**
 - Discrete tasks that have an easily identifiable, quantifiable, and definable goal
 - Reflect successful completion of key steps toward the intervention
 - 8 total milestones (one in Q2 and Q4 for each program year starting with PY2)
- **Implementation Phases:**
 - Planning and implementation
 - Performance
 - Continuous Improvement
- **Planning and Implementation Milestones:**
 - Milestones that support the preliminary activities required before the intervention officially launches
 - All the preparation that goes into a project (preparing reports, training staff, updating workflows, etc.)

Milestone Definitions

- **Impact Milestone:**
 - The final milestone in the planning and implementation phase
 - Will address all functional areas
 - Demonstrates that the intervention has been successfully implemented
 - One impact milestone per intervention
- **Performance Phase:**
 - Performance measures that will begin determining how well a hospital is meeting its goal for each intervention
 - No milestones should be submitted for the performance phase
- **Continuous Improvement Milestones:**
 - Milestones focused on improving the ongoing intervention
 - The work the hospital is doing to continue improving upon this measure (completion of a Plan-Do-Study-Act (PDSA) cycle, ongoing quality improvement forums, etc.)

Milestone Definitions

- **Functional Areas:**

- The major areas milestones will focus on or impact
- Includes:
 - **People:** workforce development, activities related to personnel
 - **Process:** clinical processes that are created, updated, modified
 - **Technology:** any work related to the electronic health data including reports, updating order sets, etc.
 - **Patient engagement / target population:** activities related to the identification and enrollment of the target population
- Functional areas must be specified for planning and implementation milestones, but do not need to be for continuous improvement milestones

- **Functional Area Supporting Documentation:**

- The name and a brief description of the materials that will be submitted as evidence of the milestone's completion
- Think documentation that shows you have done what you said you would do (attendance sheets from trainings, meeting agendas, etc.)



Notes about Milestones

- Each reporting period can (and likely will) include multiple activities
- Reporting a milestone in March 2025 means you could have worked on and completed that activity at any point from September 2024 (the previous reporting period) through March 2025
- Milestones can cover a wide range of activities, but do not need to include every detail
- If a hospital conducts two independent PDSA cycles, they can list those two cycles as independent milestones...more on this later

ED ALTO Milestones

- Milestones related to the ED ALTO project are available in the [pre-launch checklist](#)
- Hospitals who have already implemented this initiative should include activities that they will need to implement for the first time, enhance, or modify
 - New trainings, data reports, communication plans, etc. can all be included as milestones
- The following milestones are examples- please tailor them to your hospital
 - Do not overcommit- plan milestones according to what is feasible for your hospital
 - Remember it may take longer than you think
- If unsure about what constitutes a milestone or what functional area a milestone falls under, just ask!

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
Completed Opioid Safety Gap Assessment	Planning and Implementation	Process	Results of gap analysis/summary of findings
Read and reviewed with team Colorado ACEP 2017 Prescribing & Treatment Guidelines	Planning and Implementation	Process	Meeting agenda/meeting minutes that includes an item on the guidelines
Identified and onboarded champions including: <ul style="list-style-type: none"> • ED medical director • ED nurse director • Pharmacy director • Quality champion • Communications and marketing champion • IT champion • Data support 	Planning and Implementation	People	Attendance and/or agenda for champions meeting, signed commitment forms from champions <div style="text-align: right; margin-top: 20px;">   </div>

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
Worked with team to identify roles, responsibilities, and scope of work	Planning and Implementation	People	Completed project plan that includes scope, roles and responsibilities
Work with CHA to ensure access to ODHIN	Planning and Implementation	Technology	Screenshot of ODHIN taken from individuals who need access to the dashboard

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
<p>Developed training and education process for full time faculty and staff</p> <ul style="list-style-type: none"> • Education on trigger point injections/IV nerve blocks • Stigma/bias training • Patient satisfaction and communication skills • Messaging to patients/families • ALTO administration and side effects (for nursing and pharmacy staff) 	<p>Planning and Implementation</p>	<p>People</p>	<p>Educational materials including slide decks, handouts, videos, etc.</p>
<p>Developed educational materials for patients and families and processes for distributing the materials</p>	<p>Planning and Implementation</p>	<p>Patient Engagement</p>	<p>Drafts or final versions of brochures, flyers, posters, etc.</p>

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
Created ED ALTO order set	Planning and Implementation	Technology	Copy of new ALTO order set
Completed all training	Planning and Implementation	People	Attendance list for trainings, percentage trained
Piloted patient education materials	Planning and Implementation	Patient Engagement	Counts of number of flyers handed out or patient feedback on materials

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
<p>Held final planning meeting including beta testing launch:</p> <ul style="list-style-type: none"> • Incorporated feedback into patient resources and are being distributed to patients • All clinical processes updated, verified via a test run, and currently being utilized by staff • All data reports beta tested and now sent weekly • Internal and external communication plans launched 	<p>Planning and Implementation- Impact Milestone</p>	<p>People, Process, Technology, Patient Engagement</p>	<p>People: percentage of employees receiving communications around the initiative</p> <p>Process: final versions of ALTO order sets, clinical pathways, and policies that have been updated</p> <p>Technology: final reports that will be deployed to inform improvement work</p> <p>Patient Engagement: Copies of finalized patient education materials</p>

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
Held weekly huddles for rapid improvement reviewing data of ED ALTO order set usage and feedback from patients and staff.	Continuous Improvement	N/A	Agendas from huddles, written feedback from patients, preliminary results from data reports

ED ALTO Milestones

Milestone	Milestone Type	Functional Area	Documentation
<p>Application: completed a PDSA cycle</p> <p>Reporting: a new process for printing and storing patient materials was planned, tested, and led to a revamped process</p>	Continuous Improvement	N/A	Number of physicians not using order set, documentation of coaching process
<p>Application: completed a PDSA cycle focused on health equity (reviewed data by race/ethnicity)</p> <p>Reporting: new ways to educate staff on potential bias were trialed</p>	Continuous Improvement	N/A	Agenda from staff meeting, copy of materials presented, percent of staff reached

Updating Milestones

- Milestones described in implementation plans should be descriptive but do not need to include every and all detail
- Continuous improvement milestones will include more detail once they are completed
 - Can't predict now changes that will need to be made once initiative is implemented
- HCPF allows for milestone amendments and course corrections

Questions?

- Let's talk it through

Poll

- CHA Coached Collaborative
 - Subject matter expertise on the HTP ED ALTO measure and project implementation
 - Personal reminders of which milestones are due when
 - Quality improvement coaching and assistance
 - Sharing and learning best practices and lessons learned in a facilitated learning collaborative

- Would your hospital be interested in participating in a coach collaborative for the HTP ED ALTO measure?

Thank you

- Sessions on HTP BH2 Measure: Initiation of Medication Assisted Treatment (MAT) in Emergency Department or Hospital Owned Certified Provider Based Rural Health Center held on:
 - July 8 1-2:00 pm
 - July 14 1-2:00 pm
 - July 22 1-2:00pm
- For any questions that were not answered during this session, contact Sylvia Park at Sylvia.Park@cha.com or Ali Rosenberg at Ali.Rosenberg@cha.com