# CHABS 2023 Request for Proposals – Vendor Questions and Responses (Updated 12/19/2022):

# **General RFP Question:**

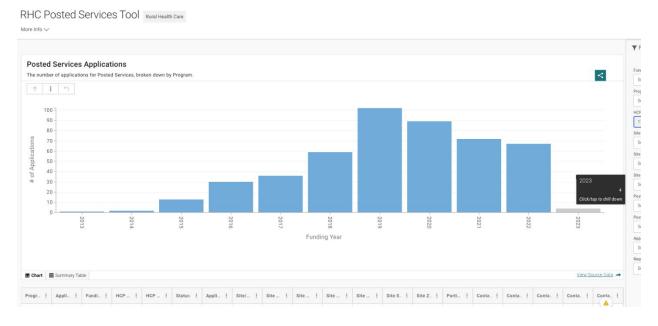
How do we search and click on the RFPs? We try the filters by State-CO. And it gives us a list, but we can't click on any one line item. (CHABS Response in Red)

USAC changed the forms portal for form 461 this year so it's a little tricky but here's what I would do to find the RFPs. From the page you are on:

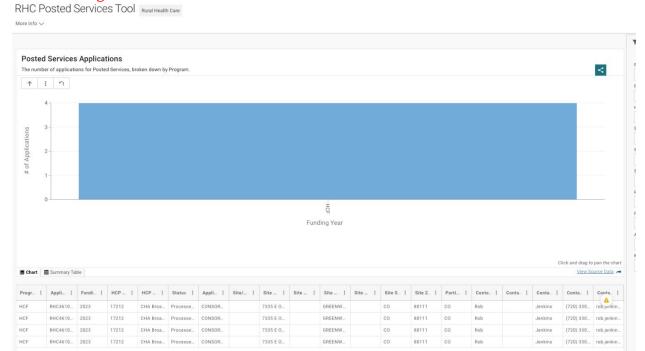
1. Select 17212 from the HCP Number Drop Down and Click "Apply"



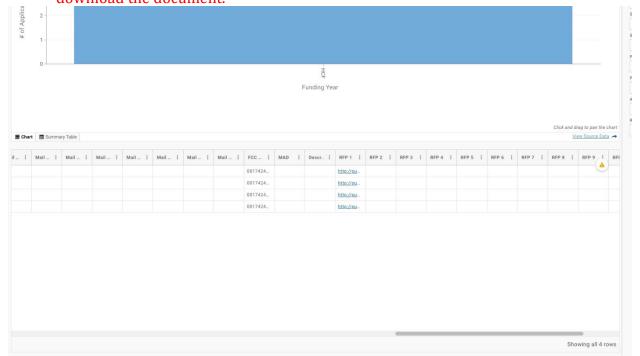
#### 2. Click the 2023 Column:



3. Once you get to the 2023 posted services page, you can see the list of RFPs below the blue rectangle. Scroll down the page until the slider bar appears and scroll to the right.



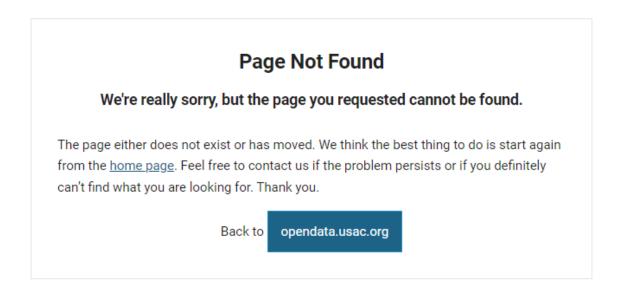
4. The documents can be downloaded from the Link in the RFP 1 column. Please note you can hover over that link to determine who the RFP is before you choose to download the document.



#### General RFP Question:

I was hoping you could help me out in locating where the RFP's were for vendors? I tried this link <a href="https://cha.com/broadband-services/usac/rfps/">https://cha.com/broadband-services/usac/rfps/</a>

and all I get is the below:



## (CHABS Response in Red)

This link should work better for you: <a href="https://opendata.usac.org/stories/s/RHC-Posted-Services-Tool/8wan-j4cu">https://opendata.usac.org/stories/s/RHC-Posted-Services-Tool/8wan-j4cu</a>

Also we have more detailed instructions under the RFP FAQs section of that page.

### RFP 39 – Solvista Health (CHABS Response in Red):

1. As far as the solution request by "variable internet bandwidth speeds" does that mean dedicated internet/ symmetrical speeds? From that I assume "asymmetrical internet options" is referencing a shared/ "best effort" broadband? Variable internet bandwidth speeds is a request for multiple solutions that are symmetrical and meet the minimum requirements outlined in the RFP, whether shared or direct access.

Asymmetrical requests are for services, either direct or shared access) with unequal upload and download bandwidth speeds.

For example, a variable speed symmetrical solution with minimum 100 Mbps would be a  $100 \times 100 \text{ connection}$  that is scalable by increments of 100. An asymmetrical request would be a connection, either shared or direct, with a 300 Mbps download and 20 Mbps upload speed.

2. For primary or back up options 50- 100M is 5G wireless broadband something that you would consider in addition to any other broadband services offered at the site? Any

and all solutions for backup connectivity would be considered provided they are reliable and high availability.

# RFP 12 – MindSprings Health (CHABS Response in Red):

Are we able to bid on a single location in the RFP? If so, is the submission process the same?

Please refer to page 3 of the RFP document, CHABS states, "It is anticipated that several vendors may be required to provide all the components requested. <u>Vendors are encouraged to make proposals on those parts of the project where they feel they can effectively provide a solution</u>. Vendor proposals will be evaluated based on the most "cost effective" solution in collaboration with the associated HCP." (Emphasis added)

## RFP 37 - River Valley Family Health Center(CHABS Response in Red):

A couple of questions regarding the RFP for River Valley.

- 1. I am not seeing any differences between the 3 RFP's on the site. Please let me know if I am missing anything.
- 2. Sequent currently provides phone service to each clinic, however, I am not seeing phones or phone service. Please let me know if I am missing anything. Phone services are not eligible for support under Healthcare Connect Fund (HCF) program rules so we do not include them on RFPs. We can provide funding for the bandwidth associated with IP based phone systems but only for the bandwidth.